South Slope Cooperative Telephone Company d/b/a South Slope Wireless

PO Box 19 980 North Front North Liberty, IA 52317

November 11, 2005

Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 – 12th Street, S.W. Washington, D.C. 20554

> Re: WT Docket No. 01-309 HAC Digital Wireless Telephones

Semi-Annual Report

Dear Ms. Dortch:

South Slope Cooperative Telephone Company - d/b/a South Slope Wireless ("South Slope") is the licensee of Broadband PCS Stations WPOL801 (A-Block, Partitioned Submarket 82, – Des Moines-Quad Cities MTA), WPOL802 (A-Block, Partitioned Submarket 86, – Des Moines-Quad Cities MTA), WPSF627 (A-Block, Partitioned Submarket 222, – Des Moines-Quad Cities MTA), WPWM732 (A-Block, Partitioned Submarket 262, – Des Moines-Quad Cities MTA) and WPZU774 (A-Block, Partitioned Submarket 270, – Des Moines-Quad Cities MTA). This report is submitted pursuant to the requirements of Paragraph Nos. 89 – 91 of the Commission's *Report and Order* (WT Docket No. 01-309), FCC 03-168, released August 14, 2003 ("*R&O*").

By way of background, South Slope is a small, Tier III Commercial Mobile Radio Service licensee, as defined in the Commission's E-911 *Order to Stay*, FCC 02-210, released July 26, 2002. South Slope's wireless system employs a GSM air interface and is configured to operate as part of the *i wireless* network. *i wireless* is headquartered in Urbandale, Iowa, and is a partnership between T-Mobile USA and Iowa Network Services ("INS"). South Slope currently markets a variety of Motorola and Nokia digital wireless handset models, among others. However, to the best of South Slope's knowledge (after diligent research by its counsel and by staff and representatives of *i wireless*) there are no GSM handsets commercially available to South Slope or to *i wireless* that meet a U3 rating for radio frequency interference under ANSI Standard C63.19.

Representatives for Motorola advised the Commission's Staff in August 2005 "that GSM 1900 products identified to support T-Mobile's HAC product portfolio had unexpectedly not achieved an M3 or better rating when tested and reviewed for HAC

certification." Motorola's *August 31 Ex Parte Notice* also indicated that that the company "is presently seeking HAC certification for other product to support T-Mobile and that some additional time will be needed by T-Mobile to receive the product and implement its carrier obligations." These recent statements by Motorola lend further support for South Slope's finding that GSM handsets that meet HAC certification standards are not generally available.

Because South Slope offers more than two digital wireless telephones for its GSM air interface, the company does not qualify for the *de minimis* exemption codified in Section 20.19(e)(1) of the Commission's Rules. Accordingly, South Slope was forced to seek a temporary waiver of the September 16, 2005 deadline for CMRS carriers to include in their handset offerings at least two handset models per air interface that comply with Rule Section 20.19(b)(1), and make these handset models for consumer testing in each of their retail stores. A copy of South Slope's waiver request, which is still pending, is provided below as Attachment A.³

As a small, Tier III wireless carrier, South Slope has no influence over the product development and distribution decisions of wireless handset manufacturers; and it must rely on the manufacturers to develop HAC-compliant digital wireless handsets for its system. Given the foregoing, the information requested by the Commission is identified as follows:

- **Item 1 -- Digital Wireless Phones Tested:** None. As described above, South Slope is a small carrier that is not involved in the handset development or testing process. The Company will rely on testing performed by the handset manufacturers.
 - **Item 2 -- Laboratory Used:** None. *See* Response to Item 1.
- **Item 3 -- Test Results For Each Phone Tested:** Not applicable. See Response to Item 1.
- Item 4 -- Identification Of Compliant Phone Models and Ratings According To ANSI C63.19: South Slope has been unable to identify any commercially available GSM handsets that meet a U3 rating under ANSI Standard C63.19.
- Item 5 -- Report On The Status Of Product Labeling: None. It is anticipated that product labeling will be handled by the handset manufacturers. In this regard, South Slope understands that **Motorola** and **Nokia** have been active on the ATIS Incubator for Hearing Aid Compatibility. Both companies participate in ATIS Working Group 6, which is addressing labeling and educational insert language issues. Working Group 6 is

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See August 31, 2005 Ex Parte Notice filed by Motorola, WT Docket No. 01-309 ("August 31 Ex Parte Notice").

Id.

See South Slope Cooperative Telephone Company d/b/a South Slope Wireless Petition for Temporary Waiver or Temporary Stay, WT Docket No. 01-309 (filed September 15, 2005).

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comprised of wireless manufacturers, carriers, and hearing-impaired user representatives, and is focused on creating a standard format for HAC labeling per FCC regulations that will educate consumers and allow hearing-impaired advocates to assist in consumer education.

In addition, we are aware that some confusion may arise regarding the handset labeling standards contained in the 2001 and draft 2005 version of the C63.19 standard, which specify different letter designations for HAC compliance. While the 2001 version of the C63.19 standard uses a "U" rating for radiofrequency (RF) immunity and a "UT" rating for acoustic coupling, the 2005 version uses labeling that is consistent with the switches on hearing aids (*i.e.*, specifying "M" for Microphone and "T" for T-Coil). Because the revised labeling protocols are more likely to alleviate consumer confusion, we support industry requests for clarification that the 2005 labeling standards (the "M" and "T" ratings) can and should be used to designate HAC compatibility.⁴

Item 6 -- Report On Outreach Efforts: South Slope has developed a hearing aid compatibility information sheet to assist hearing impaired customers in selecting current model phones and accessories most suitable to their needs. This information sheet will also serve to educate the company's employees and retail sales force about HAC-related issues and possible solutions. South Slope also understands that **Motorola** and **Nokia** have been involved in various outreach activities and each have developed web sites devoted to providing additional information about HAC. Links to these sites are provided below:

http://www.motorola.com/consumer/accessibility.

http://www.nokiaaccessibility.com/

Item 7 -- Information Related To Retail Availability of Compliant Phones: Upon information and belief, there are currently no GSM handsets commercially available that meet a U3 rating under ANSI Standard C63.19. However, once such handsets become commercially available, South Slope will work with *i wireless* and T-Mobile to obtain an appropriate selection of handset models and to market them to current and potential subscribers. 100% of the handsets that *i wireless* carries have available accessories (adapters and neck loops) that allow the handsets to be used with TTY/TDD devices and hearing aids.

Item 8 -- Information Related To Incorporating Hearing Aid Compatibility Features Into Newer Models Of Digital Wireless Phones: The incorporation of HAC features into newer models of digital wireless telephones will be accomplished by the handset manufacturers.

See Ex Parte presentation by ATIS in WT Docket No. 01-309, (dated May 6, 2005).

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Item 9 -- Any Activities Related To ANSI 63.19 Or Other Standards Work Intended To Promote Compliance With The Requirements Of The Commission's *Report and Order*: None. The Filer is a small carrier that is not involved in standards development.

Item 10 -- Total Numbers Of Compliant And Non-Compliant Phone Models Offered As Of The Date Of This Report: As noted above, South Slope currently offers a variety of GSM handsets. Upon information and belief, none of these handsets meet a U3 rating under ANSI Standard C63.19. However, each of these handsets has available accessories (adapters and neck loops) that allow the handsets to be used with TTY/TDD devices and hearing aids.

Item 11 -- Any Ongoing Efforts For Interoperability Testing With Hearing Aid Devices: None. South Slope is a small carrier that is not involved in handset interoperability testing with hearing aid devices.

Should you have any questions concerning this report, please contact John Prendergast or Cary Mitchell of the law firm of Blooston, Mordkofsky, Dickens, Duffy & Prendergast. Either may be reached by calling (202) 659-0830.

Respectfully submitted,

SOUTH SLOPE COOPERATIVE TELEPHONE COMPANY D/B/A SOUTH SLOPE WIRELESS

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J. R. Brumley

Attachment A

South Slope Cooperative Telephone Company d/b/a South Slope Wireless Petition for Temporary Waiver or Temporary Stay WT Docket No. 01-309 (filed September 15, 2005).

Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of)	
)	
South Slope Cooperative Telephone)	
Company d/b/a South Slope Wireless)	
)	WT Docket No. 01-309
Section 68.4(a) of the Commission's Rules)	
Governing Hearing Aid Compatible)	
Telephones)	
)	
Request for Temporary Waiver or Temporary)	
Stay of Section 20.19(c)(2)(i) of the Rules)	

To: Chief, Wireless Telecommunications Bureau

PETITION FOR TEMPORARY WAIVER OR TEMPORARY STAY

South Slope Cooperative Telephone Company d/b/a South Slope Wireless ("South Slope" or "the Company"), by its attorneys and pursuant to Sections 1.3 and 1.925 of the Commission's Rules, hereby requests a one-year temporary waiver, or temporary stay, up to and including September 16, 2006, of the requirements contained in Section 20.19(c)(2)(i) of the Rules that South Slope include in its handset offerings at least two handset models per air interface that comply with Rule Section 20.19(b)(1), and make available in each retail store owned or operated by it all of these handset models for consumers to test in the store. In support hereof, the following is shown:

Background

1. South Slope is a member-owned rural telephone cooperative with headquarters in North Liberty, Iowa. South Slope is the licensee of Broadband PCS Stations WPOL801 (A-Block, Partitioned Submarket 82, – Des Moines-Quad Cities MTA), WPOL802 (A-Block, Partitioned Submarket 86, – Des Moines-Quad Cities MTA) and WPWM732 (A-Block, Partitioned Submarket 262, – Des Moines-Quad Cities MTA). The Company has

fewer than 500,000 subscribers. As such, it is a Tier III Commercial Mobile Radio Service ("CMRS") provider, as defined in the Commission's Non-Nationwide Carriers Order. ¹

- 2. South Slope's wireless system employs a GSM air interface and is configured to operate as part of the *i wireless* network. *i wireless* is headquartered in Urbandale, Iowa, and is a partnership between T-Mobile USA and Iowa Network Services ("INS"). South Slope currently markets a variety of Motorola and Nokia digital wireless handsets. To the best of South Slope's knowledge, after diligent research by its counsel and by staff and representatives of *i wireless*, there are no GSM handsets commercially available to South Slope or to *i wireless* that meet a U3 rating for radio frequency interference under ANSI Standard C63.19.
- 3. It is South Slope's understanding that representatives for Motorola advised the Commission's Staff in August 2005 "that GSM 1900 products identified to support T-Mobile's HAC product portfolio had unexpectedly not achieved an M3 or better rating when tested and reviewed for HAC certification." Motorola's *Ex Parte* Notice also indicated that "it is presently seeking HAC certification for other product to support T-Mobile and that some additional time will be needed by T-Mobile to receive the product and implement its carrier obligations." These statements to the Commission's Staff by Motorola lend further support for South Slope's finding that GSM handsets that meet HAC certification standards are not generally available.

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Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems, Phase II Compliance Deadlines for Non-Nationwide CMRS Carriers, *Order to Stay*, CC Docket No. 94-102, FCC 02-210, 17 FCC Rcd 14841 (July 26, 2002) ("*Order to Stay*") at ¶22.

² See August 31, 2005 Ex Parte Notice filed by Motorola, WT Docket No. 01-309 (provided below as Attachment A.

Rule Section 20.19(c)(2)(i) Requirements

4. Section 20.19(c)(2)(i) of the Commission's Rules specifies that "each provider of public mobile radio service must ... [i]nclude in its handset offerings at least two handset models per air interface that comply with Section 20.19(b)(1) by September 16, 2005, and make available in each retail store owned or operated by the provider all of these handset models for consumers to test in the store ..." Rule Section 20.19(b)(1) specifies that a "wireless phone used for public mobile radio services is hearing aid compatible ... if it meets, at a minimum" a U3 rating for radio frequency interference under ANSI Standard C63.19. Thus, the rule requirement is generally applicable to all Tier III CMRS carriers. It requires South Slope to offer, and to make available for in-store testing by consumers, for its GSM air interface, at least two Hearing Aid Compatible ("HAC") digital wireless telephones meeting a U3 rating under ANSI Standard C63.19 for radio frequency interference by the September 16, 2005 implementation deadline. However, because South Slope offers more than two digital wireless telephones for its GSM air interface, it does not qualify for the *de minimis* exception codified in Section 20.19(e)(1) of the Commission's Rules.

Waiver Standard

5. The Commission has indicated generally that waiver requests of the Hearing Aid Compatible ("HAC") digital wireless handset requirements will be evaluated under the general waiver standard set forth in Sections 1.3 and 1.925 of the Rules and the standards set forth in WAIT Radio v. FCC, 418 F.2d 1153 (D.C. Cir. 1969), appeal after remand, 459 F.2d 1203 (D.C. Cir. 1972), cert. denied, 409 U.S. 1027 (1972) and Northeast

Id.

6. Section 1.3 of the Rules states, in relevant part, that "[a]ny provision of the rules may be waived by the Commission on its own motion or on petition if good cause therefor is shown." Section 1.925(b)(3) of the Rules states that the "Commission may grant a waiver request if it is shown that: (i) [t]he underlying purpose of the rule(s) would not be served or would be frustrated by application to the instant case, and that a grant of the requested waiver would be in the public interest; or (ii) [i]n view of unique or unusual factual circumstances of the instant case, application of the rule(s) would be inequitable, unduly burdensome or contrary to the public interest, or the applicant has no reasonable alternative." Under WAIT Radio and Northeast Cellular Telephone Company, a rule waiver "may be granted in instances where the particular facts make strict compliance inconsistent with the public interest if applied to the petitioner and when the relief requested would not undermine the policy objective of the rule in question." 5

A Waiver Is Warranted Because Compliant Handsets Are Not Available To Small GSM Carriers

7. The reason in support of this waiver request is starkly simple and can be concisely stated: There are no HAC compliant digital wireless telephones available for purchase by small GSM carriers, such as South Slope, that meet a U3 rating under ANSI Standard C63.19 for radio frequency interference. As a result, compliance with the requirements of Section 20.19(c)(2)(i) of the Rules is an impossibility, and, therefore, a temporary waiver of the Rule's requirements is clearly warranted.

Section 68.4(a) of the Commission's Rules Governing Hearing Aid-Compatible Telephones, WT Docket No. 01-309, *Order on Reconsideration and Further Notice of Proposed Rulemaking*, FCC 05-122, *rel.* June 21, 2005 ("*Order on Reconsideration*") at ¶50.

Order on Reconsideration, Para. 50 n. 158.

8. In adopting the Rule Section 20.19(c)(2)(i) September 16, 2005 implementation deadline for Tier II and Tier III CMRS carriers, the Commission projected (but, obviously, could not assure) that digital wireless handsets meeting a U3 rating under ANSI Standard C63.19 for radio frequency interference would be made available by the manufacturers for purchase by small GSM carriers by that date.⁶ While some industry progress has been made toward developing compliant handsets, it does not appear that research and development activities have reached the point where the handset manufacturers can make the handsets commercially available to any GSM carrier (large or small). Thus, for example, the most recent report in this Docket by The Alliance for Telecommunications Industry Solutions ("ATIS"), filed on May 17, 2005, states "that a number of recent, substantive developments have made it difficult for handset vendors to evaluate their products for hearing aid compatibility pursuant to the C63.19 Standard;" that each "of the wireless air interface technologies (CDMA, GSM, iDEN, TDMA) has challenges to overcome in order to achieve hearing aid compatibility in accordance with the C63.19 Technical Measurement Standard;" and that the "ability to combine air interfaces as well as multiple frequency bands within a single wireless device creates tougher challenges and increases the level of complexity for achieving [Hearing Aid Compatible Wireless Devices]." Statements submitted by individual handset manufacturers as part of the ATIS report indicate that some have a few handset models that are *believed* to be compliant, but it appears that no compliant handsets have been made available commercially for purchase by any carrier, large or small.

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Section 68.4(a) of the Commission's Rules Governing Hearing Aid-Compatible Telephones, WT Docket No. 01-309, *Report and Order*, 18 FCC Rcd 16753 (2003); *Erratum*, WT Docket No. 01-309, 18 FCC Rcd 18047 (2003) (Hearing Aid Compatibility Order).

See ATIS "Hearing Aid Compatibility Report #3," filed May 17, 2005, at pages 3 and 7.

9. Assuming for purposes of argument that some compliant digital wireless handset models are commercially available, it is nevertheless clear (as a result of inquiries to its handset vendors) that none are available for purchase by South Slope. Thus, once compliant handsets are being marketed commercially, it is clear that the handset manufacturers will be concentrating on meeting the needs of the larger (*i.e.*, Tier I) carriers, to the exclusion of smaller carriers.

10. Given these facts and circumstances, it seems abundantly clear that the temporary relief requested herein is warranted and in the public interest, and that good cause exists to grant the temporary waiver requested. Where the Commission's projections of technological feasibility and commercial availability do not pan out, waiver of the requirements would appear to be particularly appropriate. Indeed, basic principles of administrative law prohibit the Commission from compelling carriers to do the impossible. Furthermore, the Commission has acknowledged that Tier II and Tier III CMRS carriers "have much less ability than the nationwide CMRS carriers to obtain specific vendor commitments necessary" to deploy the equipment needed to meet regulatory requirements; that "handset vendors ... give priority to the larger, nationwide carriers;" that the deployment needs of the larger carriers create "downstream delays for Tier II and III carriers;" and, accordingly, "that there are temporary and special circumstances applicable to [Tier II and Tier III carriers] that constitute a sufficient basis to grant a stay on a limited and temporary basis" from Commission-imposed regulatory requirements. Order to Stay, 17 FCC Rcd. 14841, Para Nos. 10 and 11 (2002). See also, FCI 900, Inc., 16 FCC Rcd. 11072 (Comm. Wir, Div., WTB 2001) (granting all 900 MHz

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⁸ See, e.g., <u>Alliance for Cannabis Therapeutics v. DEA</u>, 930 F.2d 936, 940 (D.C. Cir. 1991); Hughey v. JMS Development Corp., 78 F.3d 1523, 1530 (11th Cir. 1996).

MTA licensees an extension of the construction deadline so that they might deploy advanced digital 900 MHz systems, where the subject digital voice equipment was not commercially available in sufficient quantities in time to meet the five-year construction deadline). South Slope simply has no control over the equipment development and distribution practices of the handset manufacturers. The lack of available digital wireless handsets that meet the Commission's HAC requirements is, quite obviously, a circumstance clearly beyond the carrier's control. In view of the unique or unusual factual circumstances present here, application of the rule would clearly be inequitable, unduly burdensome and contrary to the public interest. In view of the fact that compliant digital wireless handsets are simply not available, South Slope clearly has no reasonable alternative but to request the instant waiver.

11. South Slope wishes to assure the Commission that it is committed to providing its hearing impaired subscribers with digital wireless handsets meeting a U3 rating under ANSI Standard C63.19 at the earliest practicable date, and that it will do so promptly once the handsets become generally available to Tier III carriers.

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Additional case precedent supports this position. See Leap Wireless International, Inc., 16 FCC Rcd. 19573 (Comm. Wir. Div., WTB (2001) (granting extension of time so that licensee might deploy "high data rate" wireless technology that was not available in time to meet the five-year construction requirement); Monet Mobile Networks, Inc.. 17 FCC Rcd. 6452 (Comm. Wir. Div., WTB 2002) (granting extension of time so that licensee might deploy "high data rate" wireless technology that was not available in time to meet the five-year construction requirement); and Warren C. Havens, Mimeo DA 04-2100, adopted July 12, 2004 (granting extension of the five-year construction requirement for 220 MHz licensees to allow for the use of next-generation digital technology in the band).

WHEREFORE, good cause shown, South Slope requests that the instant petition

be granted.

Respectfully Submitted, SOUTH SLOPE COOPERATIVE TELEPHONE COMPANY d/b/a SOUTH SLOPE WIRELESS

<u>/s/</u>

By: D. Cary Mitchell Robert M. Jackson Its Attorneys

> Blooston, Mordkofsky, Dickens, Duffy & Prendergast 2120 L Street, NW, Suite 300 Washington, DC 20037 Tel. (202) 659-0830 Fax: (202) 828-5568

Email: cary@bloostonlaw.com

Mr. J. R. Brumley, CEO South Slope Cooperative Telephone Company d/b/a South Slope Wireless PO Box 19 980 North Front Street North Liberty, IA 52317 Tel. (319) 626-2211

Email: jr@southslope.com

Dated: September 16, 2005

Attachment A

August 31, 2005 *Ex Parte* Notice filed by Motorola, Inc. WT Docket No. 01-309



August 31, 2005

VIA ELECTRONIC SUBMISSION

Ms. Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12th Street, SW Washington, D.C. 20554

Re: Notice of Ex Parte Statement

WT Docket No. 01-309

Dear Ms. Dortch:

On Monday, August 29, 2005, Mary Brooner and John Welch, on behalf of Motorola, met with members of the staff of the Office of Engineering and Technology, including Bruce Franca, Bruce Romano, Julie Knapp, Dr. Rashmi Doshi, Martin Perrine, Patrick Forster and Alan Scrime. The purpose of our meeting was to provide the FCC with an up-date on Motorola's activities to meet the requirements for hearing aid compatibility that take effect on September 16, 2005.

In the course of this meeting, Motorola stated that it is supportive of the Cingular petition to waive HAC requirements for the 850 MHz band and its recommendation to use only the 1900 MHz M ratings as an interim short term solution. Motorola also stated that it supports the waiver petition of T-Mobile for an additional 60 days to comply with GSM product. Motorola advised the FCC that GSM 1900 products identified to support T-Mobile's HAC product portfolio had unexpectedly not achieved an M3 or better rating when tested and reviewed for HAC certification by the TCB. Motorola learned this information on August 17 and informed T-Mobile on August 18, 2005. Motorola reported to the FCC that it is presently seeking HAC certification for other product to support T-Mobile and that some additional time will be needed by T-Mobile to receive the product and implement its carrier obligations.

Motorola also stated that it supports the recommendation of the ATIS Incubator to re-open the ANSI standard for the 850 MHz band and to re-examine the probe modulation measurement methods. Motorola also stated that further due diligence is needed for the 1900 MHz GSM portion of the HAC standard, ANSI C63.19, to insure that it predicts what it purports to predict.



Pursuant to Commission Rule 1.49(f), this ex parte letter is being filed electronically via the Commission's Electronic Comment Filing System for inclusion in the public record of WT Docket Number 01-309.

Sincerely,

Mary E. Brooner Senior Director Telecommunications Strategy & Regulation Government Relations Office Motorola, Inc.

cc: B. Franca

B. Romano

J. Knapp

R. Doshi

M. Perrine

P. Forster

A. Scrime

Attachment B

Declaration of J.R. Brumley CEO, South Slope Cooperative Telephone Company d/b/a South Slope Wireless

DECLARATION UNDER PENALTY OF PERJURY

- I, J. R. Brumley, hereby state the following:
- I am the C.E.O. of South Slope Cooperative Telephone Company d/b/a South Slope Wireless.
- I have read the foregoing "Petition for Temporary Waiver or Temporary Stay."
 With the exception of those facts of which official notice can be taken, all facts set forth therein are true and correct to the best of my knowledge, information and belief.

I declare under penalty of perjury that the foregoing is true and correct. Executed on this /5 day of September, 2005.

J. Brumley CEO



The FCC Acknowledges Receipt of Comments From ... South Slope Cooperative Telephone Company d/b/a South Slope Wireless

...and Thank You for Your Comments

Your Confirmation Number is: '2005915536142'

Date Received: Sep 15 2005

Docket: 01-309

Number of Files Transmitted: 1

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